

Instructions For Using The Rose Bay Gate Access Control Box

Rose Bay Homeowners Association, Inc
P. O. Box 1706
Sorrento, FL 32776

When you have a visitor or guest, they can find your name in the database and choose your name. The phone number you provided will be called by the access control system. If you wish to allow that person access, just depress the "9" key on your phone key pad and the gate will open.

As a shortcut, your guest or visitor can depress the "#" sign and enter your house number at the access control key pad. This will dial your phone number as well. Then if you wish to allow that person access, just depress the "9" key on your phone key pad and the gate will open. **Please be aware that if your guest or visitor keys in the wrong number it can take the system up to 2 minutes to reset before it will allow them to rekey in a number.**

For security reasons, please do not give out the master gate access code to delivery people and others that do not need to gain access on a regular basis.

Please be aware that the access control system is not 100 percent reliable if there is static or noise on either of the phone lines. The person trying to gain access may have to try to call you more than once in stormy weather. Also, please be aware that if you supplied a cell phone number (which is not allowed), some cell phones have been found to deactivate the keypad on the phone after a connection is made. If you experience this problem, contact your cell phone provider to see how to activate the keypad when a call is received or made.

In addition, **DO NOT** grant access to unknown individuals calling stating that they cannot get in. This is a tactic taken by criminals at times. You could be saving the life or property of yourself or one of your neighbors.

If you have any questions or problems, Please call the Rose Bay Community Association Manager Joe Sanfilippo at (407) 340-0006 between 10 am - 2 pm Monday - Friday.